



KENAI PENINSULA BOROUGH

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MIKE NAVARRE
BOROUGH MAYOR

MEMORANDUM

TO: Dale Bagley, Assembly President
Members, Kenai Peninsula Borough Assembly

THRU: Mike Navarre, Mayor *P.O. for M.N.*

FROM: Tammy Goggia, 911 Operations Center Manager *TG*

DATE: April 23, 2015

SUBJECT: 9-1-1 System

In 2007, the Kenai Peninsula Borough embarked on a systematic overhaul and upgrade of our legacy 9-1-1 system. This culminated in the 2008 deployment of Emergency Services IP network including an IP-based call handling system inter-connecting four 9-1-1 dispatch centers within the borough. The largest 9-1-1 center, Soldotna Public Safety Communications Center (SPSCC) houses the Emergency Call Data Center. The upgrade resulted in a state-of-the-art technology integrated Next Generation 9-1-1 ready system, which also adheres to national standards laid down by accredited bodies. The upgraded system provides for the maintenance of a reliable network, by providing visibility and local control.