

**South Peninsula Hospital, Inc.
Quarterly Report
September 15, 2015**

Prepared for the
**Kenai Peninsula Borough Assembly
and Administration**

Overview of Presentation

- **What's New**
- **Hospital Happenings**
- **Financial Report**
- **What's Ahead**



Five Star Rating

	South Peninsula Hospital	Alaska Average	National Average
Patient survey summary star rating. More stars are better.			
Patients who reported that their nurses "Always" communication well.	81%	74%	79%
Patients who reported that their doctors "Always" communication well.	85%	75%	82%
Patients who reported that they "Always" received help as soon as they wanted.	72%	68%	68%
Patients who reported that their pain was "Always" well controlled.	73%	68%	71%
Patients who reported that staff "Always" explained about medicines before giving it to them.	67%	64%	65%
Patients who reported that their room and bathroom were "Always" clean.	80%	70%	74%

Patient Satisfaction Indicators

- **Communication with physicians and nurses**
- **Assistance / Helpful staff**
- **Pain management**
- **Education and Information**
- **Environment**
- **Willingness to recommend hospital**
- **Overall rating**

www.medicare.gov/hospitalcompare

What's New?

- **Neurology – Dr. Graham Glass**
- **Pacemaker Clinic**
- **Welcome New Managers**
 - **Surgical Services Manager
Janet Stookey**
 - **Pharmacy Manager
Mike Ostrom**
- **E-ICU**
- **Long Term Care Strategic Plan**



J. Stookey



M. Ostrom

Hospital Happenings

- **Employee Health Insurance Changes**
- **FY 16 Strategic Action Plan Items**
- **Collaborations with The Center**
- **Relay for Life**



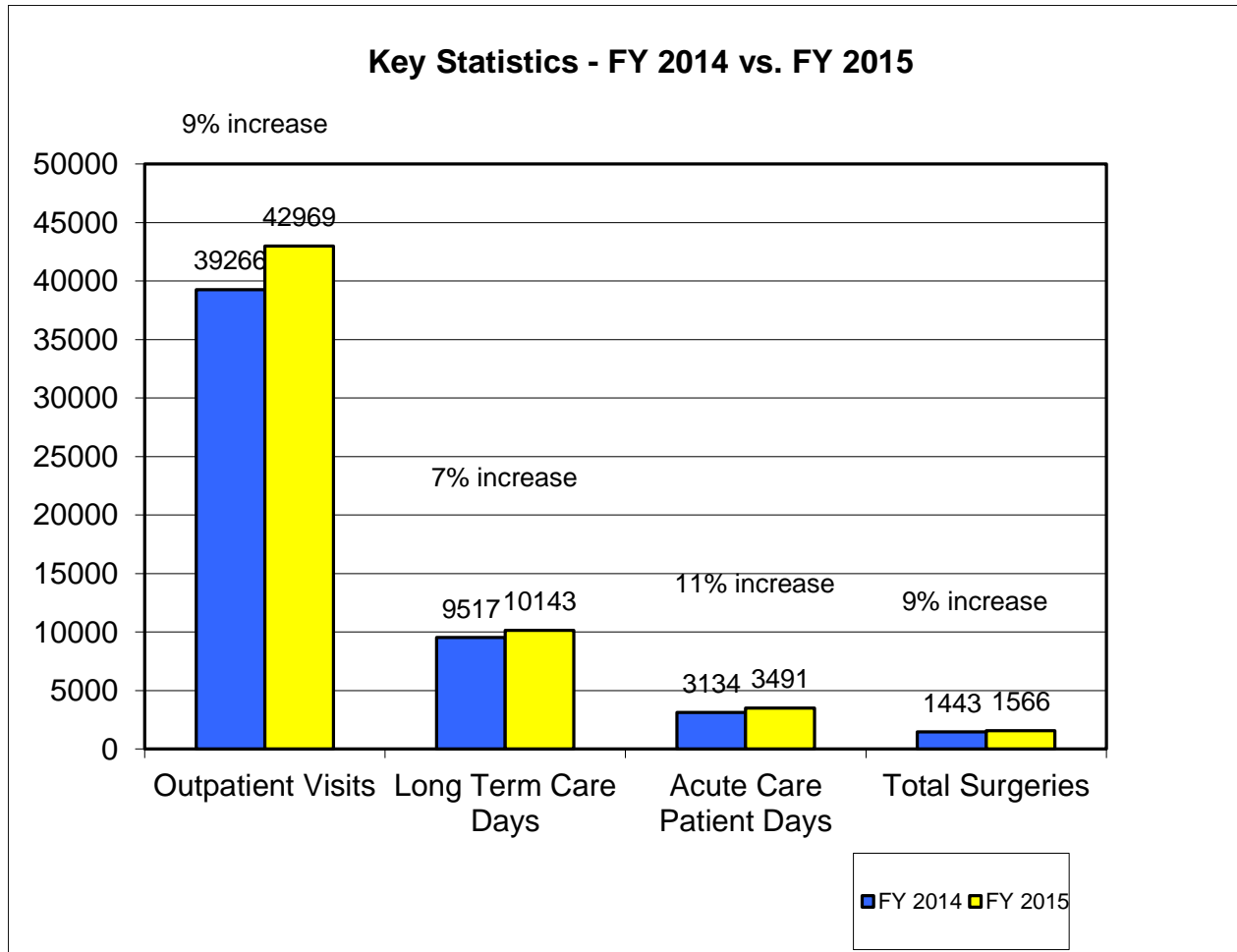
Financial Snapshot

Key Indicators: *Comparison of FY 2014 vs. FY 2015*

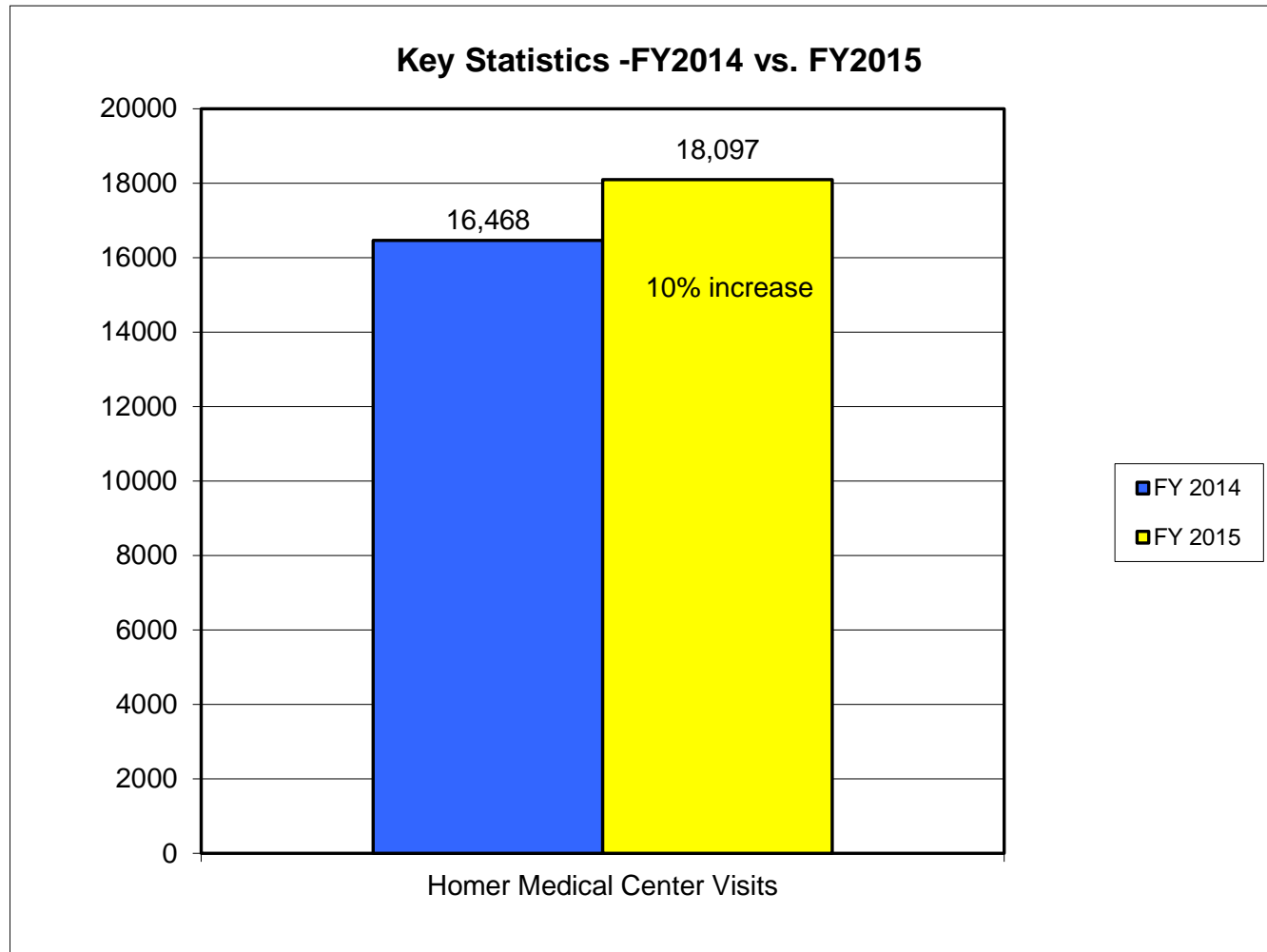
- Volume Statistics
- Net Revenue
- Operating Expenses
- Earnings
- Net Income
- Cash on Hand



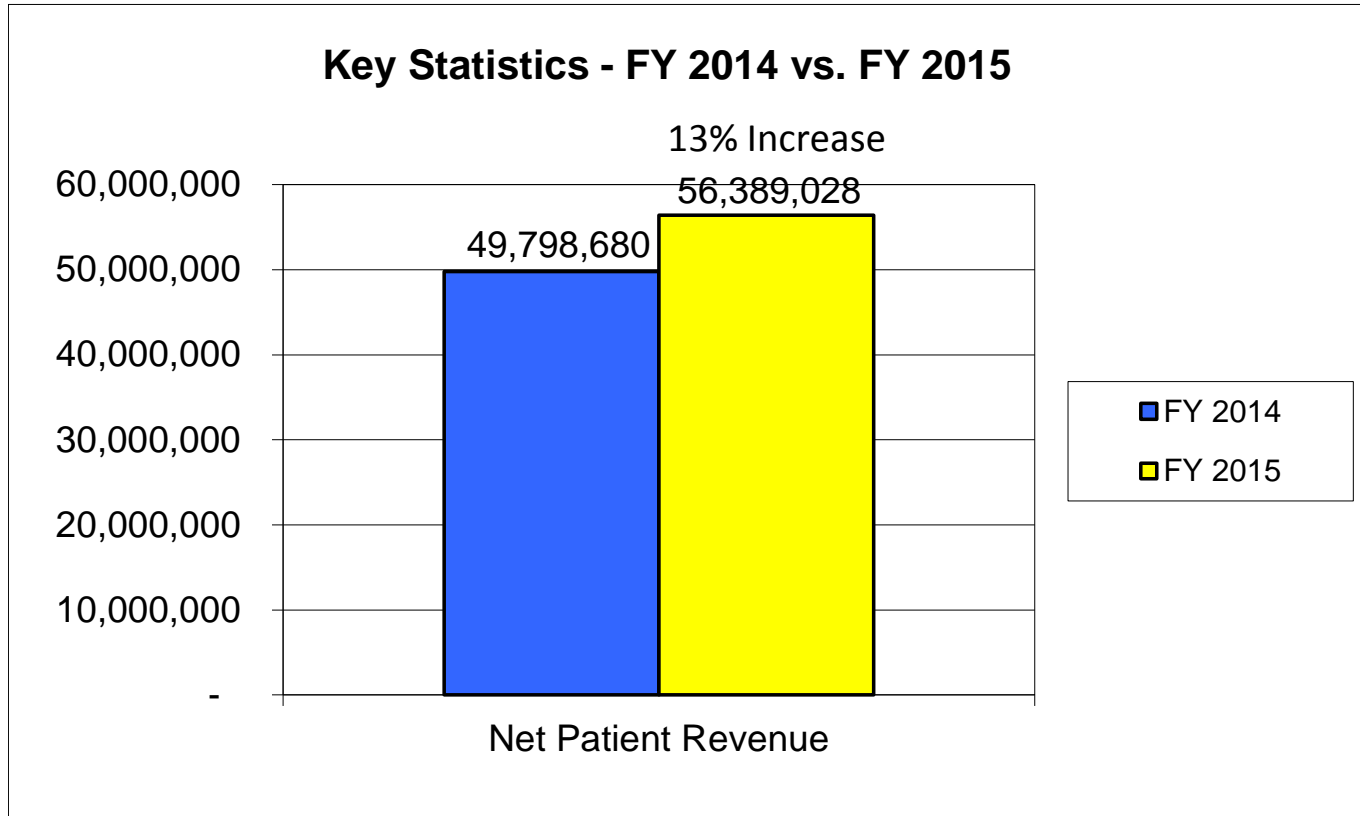
Patient Volume



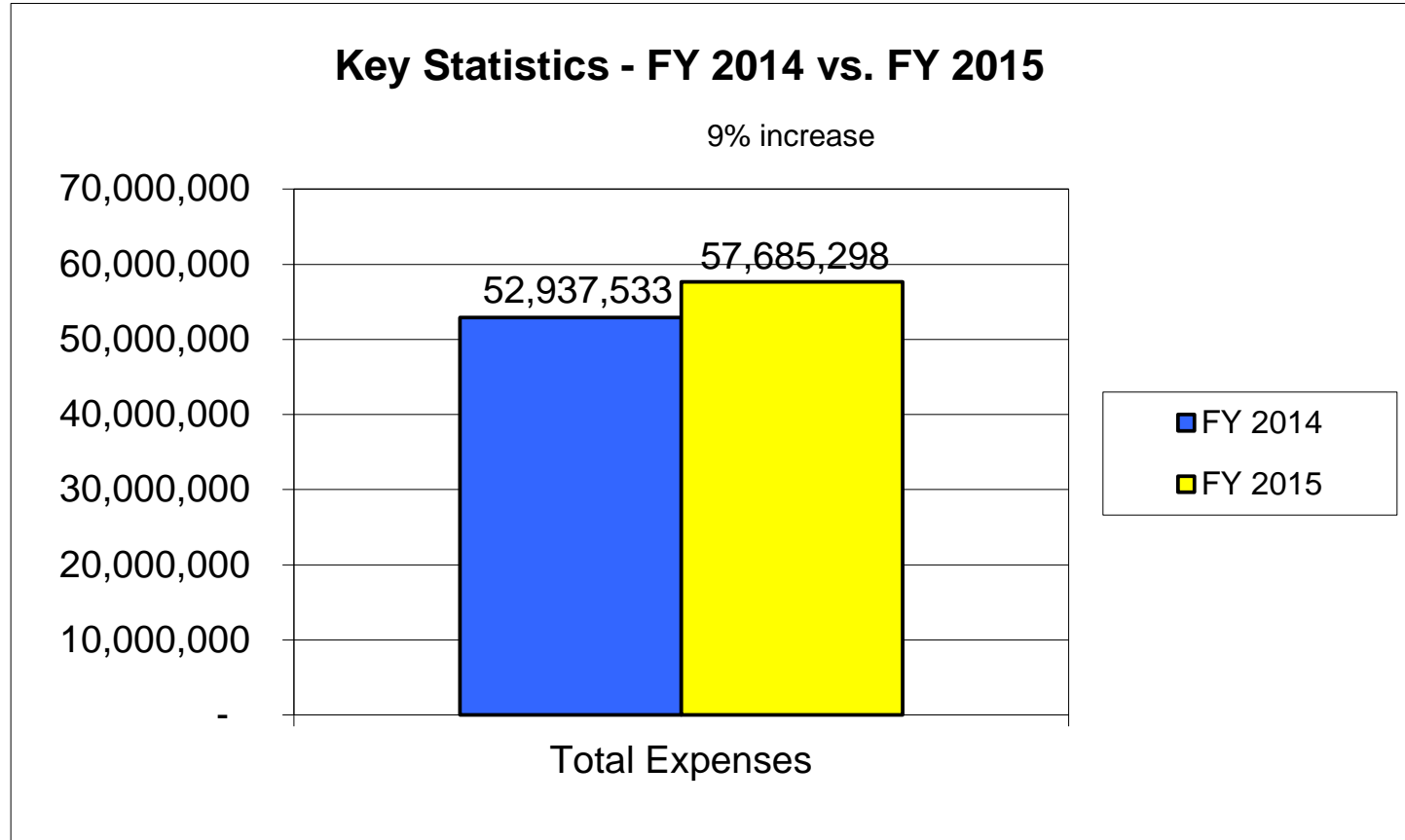
Homer Medical Center



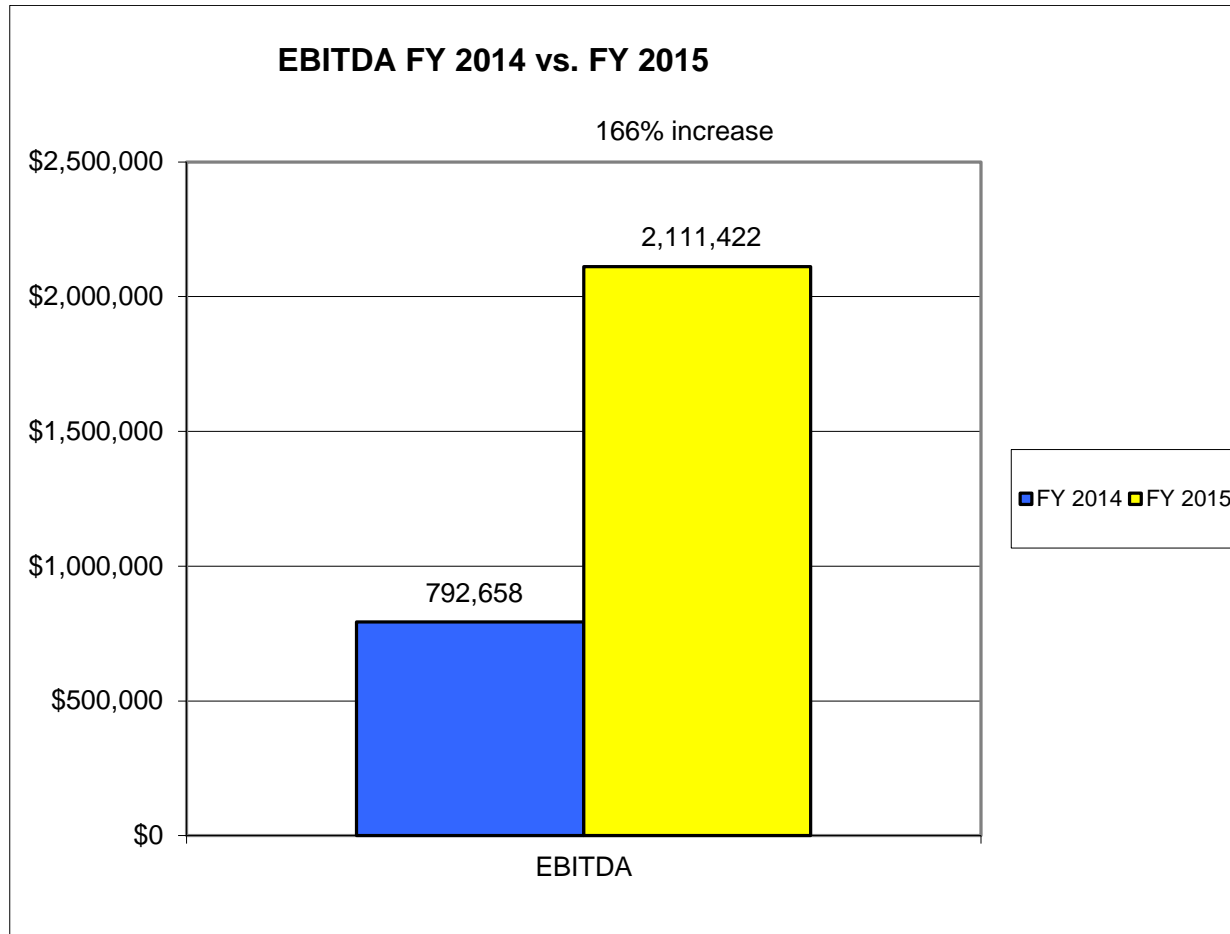
Net Revenue



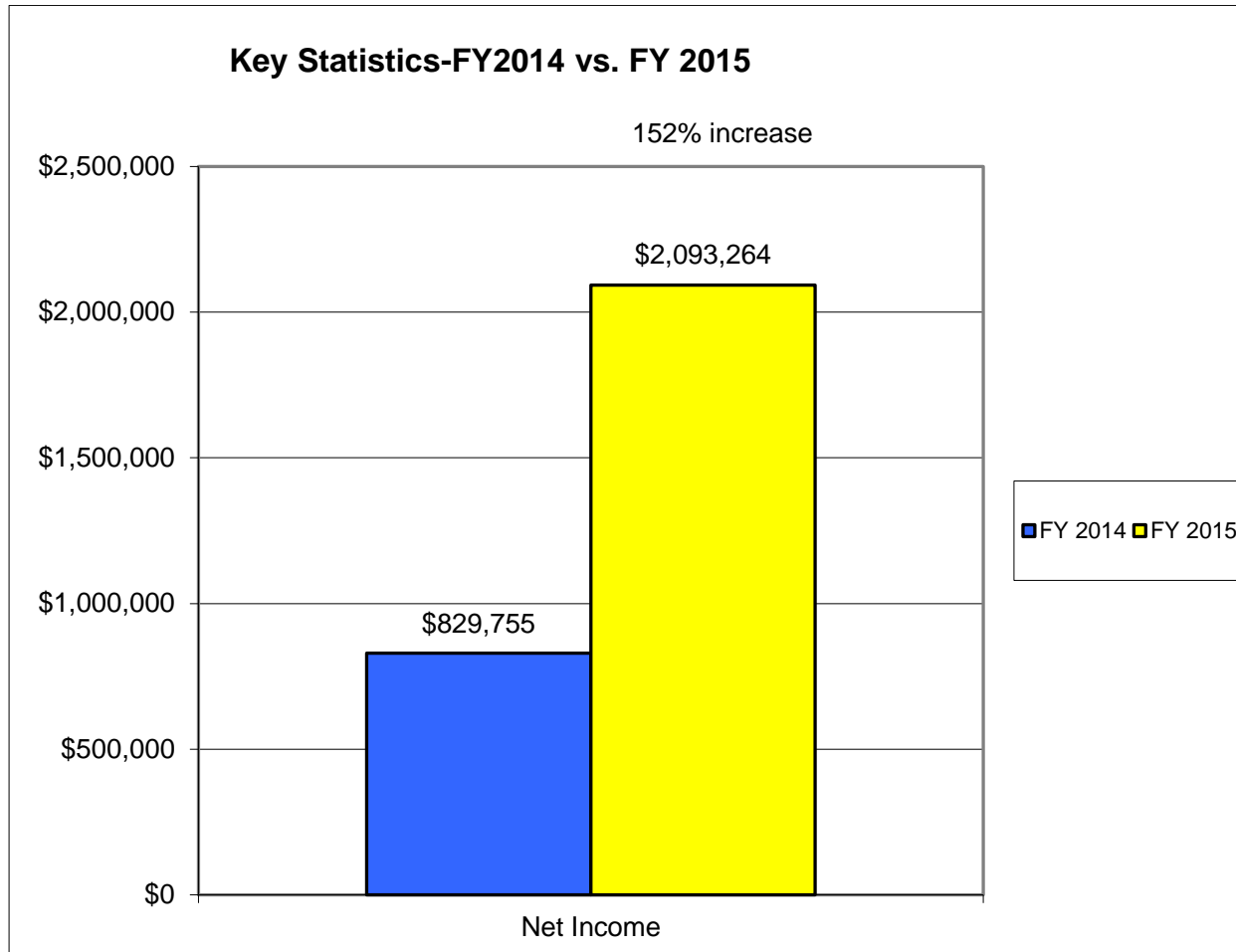
Operating Expenses



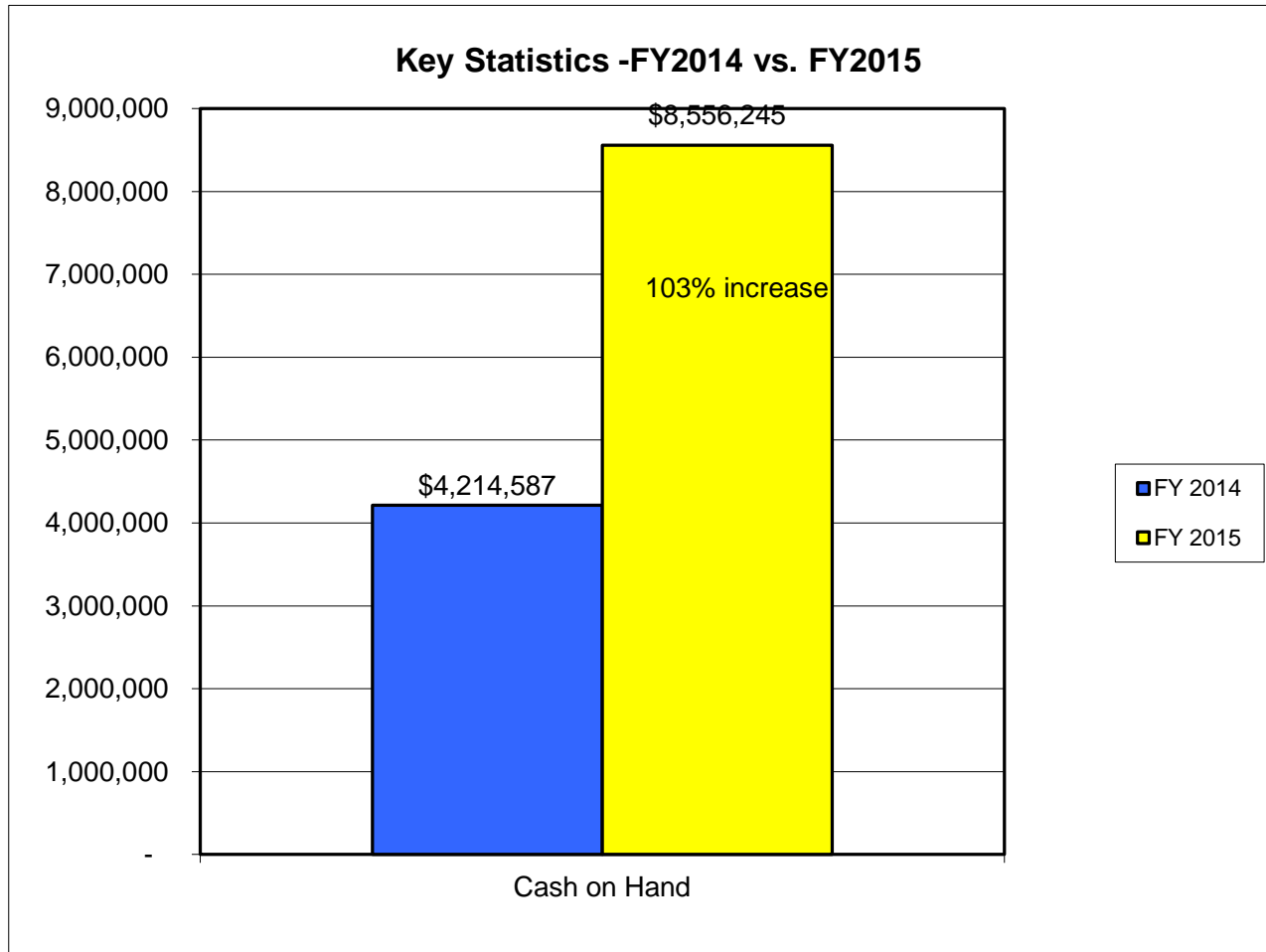
Earnings Before Interest, Taxes, Depreciation and Amortization



Net Income



Cash on Hand



On the Horizon

- Katie Ostrom, MD
- Homer Medical Center expansion
- Pharmacy upgrades
- Health Fair



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K. Ostrom, MD

IT'S YOUR LIFE
TAKE A DAY TO BE WELL



Rotary Health Fair



South
Peninsula
Hospital