

Kenai Peninsula Borough

911 / Dispatch Department

MEMORANDUM

TO: Charlie Pierce, Borough Mayor

THRU: John Hedges, Purchasing & Contracting Director *JH*

FROM: Lisa Kosto, 911 Senior Manager *LK*

DATE: April 24, 2020

RE: ProQA Licenses 5 Year Rate Lock Sole Source Waiver

911 dispatchers currently use ProQA software to process emergency medical and fire calls. ProQA is used along with Computer Aided Dispatching Software to determine an appropriate response for EMS and fire and provide life-saving pre-arrival instructions.

911 Communications is requesting to sign a five year contract with Priority Dispatch that allows us to lock in a rate of \$1,236 for yearly support of each medical and fire license. The five year lock rate will produce of savings of \$5,248 over five years since these licenses normally see a 3% increase in cost annually. The first year cost of \$14,832 does not reflect the purchase of two new licenses for an additional work station. The following four years are locked in at \$17,304 annually and include the two additional licenses.

Priority Dispatch ProQA software is used by 911 communications centers worldwide and has been utilized by our center for many years. There are no future plans to change vendors as this would be require new software, licenses, dispatch training and authorization by the medical director.

Approved: *CP*
Charlie Pierce, Mayor

4/27/2020
Date

FINANCE DEPARTMENT FUNDS VERIFIED	
Acct. No.	<u>264.11255.43019</u>
Amount	<u>\$17,304 per year</u>
By: <i>PP</i> <i>BH</i>	Date: <u>4/27/2020</u>

Starts 8/28/20. Contingent upon Assembly approval of FY21-26 budgets.