

WHAT IS RAPID NOTIFY?

The Kenai Peninsula Borough **Rapid Notify** system is an excellent tool to provide critical information to residents during certain emergencies. **Rapid Notify** allows emergency agencies to call you, sending recorded voice messages across the Kenai Peninsula to home phones and smart phones within minutes.

The system uses the current landline telephone number database. However, due to increasing use of cell phones, we have created an online process to allow you to include your wireless number in our database.

The registration form indicates Home Phone, Work Phone and Cellular Phone, but the fields will accept any **cellular** numbers you wish to provide.

To register your cell phone:

Go to www.kpb.us/emergency

**Please register
only cell phone numbers.**

(Your landline/home telephone number is already in the system).



RAPID NOTIFY MAY BE USED TO ALERT YOU TO SITUATIONS SUCH AS:

- Large Fires
- Chemical Spills
- Contaminated Water
- Evacuation Notices
- Severe Weather
- Police Activity

If you have any questions, or would like to learn more about this system, please contact us.

Kenai Peninsula Borough Office of Emergency Management

253 Wilson Lane
Soldotna, AK 99669
907-262-4910

or

Toll-Free within the Borough
1-800-478-4441

www.kpb.us/emergency

RAPID NOTIFY MASS NOTIFICATION SYSTEM



KENAI PENINSULA BOROUGH

PUBLIC SAFETY IS OUR FIRST PRIORITY.

FIND OUT HOW WE USE THE
RAPID NOTIFY SYSTEM TO KEEP YOU

RAPID NOTIFY

FREQUENTLY ASKED QUESTIONS

www.rapidnotify.com



PHONE



EMAIL

ALERTS



UPDATES



The Rapid Notify System can be used to warn you of possible hazards that could affect your health and safety. An alert could be sent in the event of a major emergency such as a **Large Fire, Chemical Spill, Contaminated Water, Evacuation Notice, Severe Weather Conditions, Missing Person Alert, or Police Activity.**

How did you get my landline number?

Contacts in the Rapid Notify system are completely confidential and have been obtained from the emergency services database of telephone numbers.

What should I do when I am called?

When you receive an automated phone call from the Rapid Notify system, please listen carefully to the message. You will be informed as to the nature of the situation, and be given instructions on how to protect yourself. The message could possibly ask you to stay indoors until further notice or to evacuate the area immediately.

What if I miss the call?

If you do not answer your phone, the system will attempt to reach you with two additional calls. The system will leave a message on your answering machine if it picks up the call. If there has been no answer after three phone calls, your information will be recorded and delivered to the authorities for a possible follow-up or in-person alert, depending on the severity of the situation.

How do you know whom to call?

In the event of an emergency The Kenai Peninsula Borough Office of Emergency Management (OEM) in cooperation with local Police, Fire, EMS or other public officials will indicate the physical area(s) to be notified and the Rapid Notify system will attempt to contact persons who reside in those locations.

Is the system secure?

The Rapid Notify system can only be accessed by authorized personnel. All data is protected by state-of-the-art security protocols.

What can I do?

Be prepared for emergencies. Create a family emergency plan. Have an emergency supply kit readily available at home, at work, and in your car. Plan for the types of emergencies or disasters that can happen in the area where you live.