

Introduced by: Mayor
Date: 06/06/17
Action: Adopted
Vote: 9 Yes, 0 No, 0 Absent

**KENAI PENINSULA BOROUGH
RESOLUTION 2017-040**

**A RESOLUTION APPROVING THE SOLE SOURCE ACQUISITION OF
REPLACEMENT 9-1-1 CALLER LOCATION SOFTWARE FROM 9-1-1
DATAMASTER INC. FOR THE SOLDOTNA PUBLIC SAFETY COMMUNICATIONS
CENTER**

- WHEREAS,** the Kenai Peninsula Borough (“borough”) maintains a multi-disciplinary regional communications center known as the Soldotna Public Safety Communications Center (“SPSCC”) which currently uses 9-1-1 Caller Location Software provisioned by Comtech Telecommunications Corp. (“Comtech”) as the means of geographically locating individuals dialing into the 9-1-1 Emergency Answering System (“9-1-1EAS”) for assistance; and
- WHEREAS,** the same Comtech software also provides dispatch with the caller’s callback number in case of a service disconnect; and
- WHEREAS,** the 9-1-1 Caller Location Software performs a critical function by enabling dispatch to route responders in the many instances where callers using the 9-1-1EAS are not knowledgeable of or are unable to verbalize their location; and
- WHEREAS,** the SPSCC has been notified by Comtech that support and development for their 9-1-1 Caller Location Software has been discontinued and that Comtech has chosen not to provision any alternative or substitute products; and
- WHEREAS,** the replacement software selected must allow alignment with current borough information technology (“IT”) standards, procedures, and security policy; and
- WHEREAS,** the replacement software selected must properly integrate with the rest of the existing 9-1-1EAS infrastructure without significant additional expense or reconfiguration beyond the software purchase and installation; and
- WHEREAS,** the replacement software selected must closely match in form and function the existing software that is being decommissioned to avoid extensive retraining of borough staff or modification of related borough workflows and business practices; and
- WHEREAS,** the existing Comtech software installations use in-house, locally installed and managed, Automatic Location Identification (“ALI”) and geographic information system (“GIS”) databases; and

WHEREAS, the borough has existing staff to include the E9-1-1 Addressing Officer (“AO”), the GIS Department Manager, and the 9-1-1 Emergency Communications Technician (“ECT”) that currently manage the locally installed Comtech software and will manage the replacement software; and

WHEREAS, the alternative to in-house, locally installed and managed 9-1-1 Caller Location Software is have the software and data stored and managed off-site by a third-party vendor; and

WHEREAS, off-site data storage and management invoke additional communication link stability concerns, additional data security concerns, and additional on-going expenses above and beyond the local install and local administration model currently used by the borough; and

WHEREAS, the AO and ECT spent 8 to 9 months seeking out and evaluating replacement software that not only had to meet a prepared list of technological specifications but also present satisfactorily through multiple question and answer sessions and online demonstrations; and

WHEREAS, the AO and ETC also evaluated prospective vendors based on their longevity in the public safety software industry, their reputation and involvement in the public safety industry, their vision for product development in the ever-changing 9-1-1 environment, and the type and quality of their support model; and

WHEREAS, only 911 Datamaster offers products that meet the local install and administration model currently in use at the borough; and

WHEREAS, 911 Datamaster products also meet all the presented technological specifications and are direct replacements in form and function for the Comtech software; and

WHEREAS, 911 Datamaster as a public safety software vendor has been in business since 1993 including past and current involvement in the governing bodies that develop and publish the standards for 9-1-1 Emergency Call Systems and has a good reputation within the industry; and

WHEREAS, KPB 5.28.280 authorizes the award of a purchasing contract without competition where it is determined by the purchasing officer or agency head that the borough’s requirements reasonably limit the procurement to a sole source and requires assembly approval of such purchases costing more than \$40,000; and

WHEREAS, the total purchase price for the replacement 9-1-1 software through 911 Datamaster is \$43,000; and

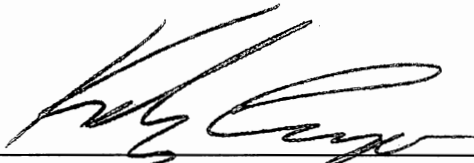
WHEREAS, the SPSCC has \$75,000 appropriated for this purpose in Project Account 264.11255.ROUTR.42120;

NOW, THEREFORE, BE IT RESOLVED BY THE ASSEMBLY OF THE KENAI PENINSULA BOROUGH:


SECTION 1. That the assembly authorizes the mayor to purchase 9-1-1 Caller Location Software, associated software licensing and components, installation and training from 911 Datamaster, Inc. without competition in a total amount not to exceed \$43,000.

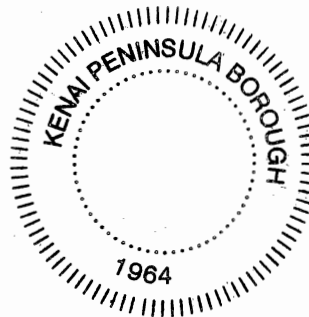
SECTION 2. That this resolution shall take effect immediately upon its adoption.

ADOPTED BY THE ASSEMBLY OF THE KENAI PENINSULA BOROUGH THIS 6TH DAY OF JUNE, 2017.


Kelly Cooper, Assembly President

ATTEST:


Johni Blankenship, MMC, Borough Clerk



Yes: Bagley, Carpenter, Dunne, Fischer, Hibbert, Ogle, Schaefer, Welles, Cooper

No: None

Absent: None